

AEG REDEMPTION Terms & Conditions

By registering for this redemption/promotion, you agree to these Terms and Conditions, which will at that time, become binding between you and us.

No salesperson, representative or agent is authorised by us to give any guarantee, warranty or representation in addition to, or contrary to these Terms and Conditions.

Participation in this redemption is deemed acceptance of these Terms and Conditions.

Information on how to redeem a bonus offer form part of these Terms and Conditions.

Redemption is only available online through the **MY AEG website** www.my.aegpowertools.com.au

PROMOTER

This redemption is being conducted by Techtronic Industries Australia Pty Ltd (ABN: 98 002 277 509) of 31 Gilby Road, Mount Waverley VIC 3149 (**Promoter**).

ELIGIBLE CLAIMANTS

The redemption is only open to eligible claimants. An “eligible claimant” is a person who:

- a) is either an Australian citizen or an Australian permanent resident;
- b) provides an Australian (physical) street address, that is not a PO Box address;
- c) complies with and submits a registration application for this redemption in accordance with these Terms and Conditions;
- d) registers this redemption for himself or herself exclusively and not on behalf of any other person or group of persons;
- e) does not in any way tamper with the redemption and/or the registration process for the redemption;
- f) enters the correct serial/model numbers for the relevant products and for all products in a product kit; and
- g) purchases the listed AEG product from Bunnings (Australia), Tool Kit Depot (Australia) or via AEG Onsite Trade Solutions (Australia) in Australia.

REDEMPTION & PROMOTION PERIOD

The redemption purchase period is as listed at www.aegpowertools.com.au/promotions . The redemption registration dates are as listed at www.aegpowertools.com.au/promotions & within the MY AEG portal at www.my.aegpowertools.com.au/s/redemptions

REDEMPTION OFFER

Claimants can only register and claim the redemption electronically through a dedicated online redemption page: www.aegpowertools.com.au/register

Only one redemption registration is permitted per AEG product purchased. If a person makes multiple purchases, a person may only register once for every product purchased.

To be able to register and claim the bonus offer, one of the following AEG products must be purchased from Bunnings (Australia), Tool Kit Depot (Australia) or via AEG Onsite Trade Solutions (Australia).

The products listed below are considered part of a “promo line” which means stocks are limited and may not be available in all Bunnings stores.

Bonus stock is also limited, and in some cases, depending on eligible claimant choices and demand not all bonuses may be available at time of redemption. If the Promoter runs out of bonus offer stock due to demand and current available stock levels, eligible claimants will be contacted and have the choice of waiting until new bonus offer stock arrives or be offered an alternative solution bonus offer as notified by the Promoter. Any alternative or substituted bonus offer will have the same or a greater value than the advertised bonus offer.

If the AEG product purchased is registered online at MY AEG portal within the first 30 days of purchase, the product may qualify for an extended warranty at no additional cost.

See below Product Warranty Table for Standard, Extended and Total Warranty periods.

AEG PRODUCTS	STANDARD WARRANTY PERIOD (Months)	EXTENDED WARRANTY PERIOD (Months) For successful online registration completed within 30 days of purchase	TOTAL WARRANTY PERIOD (Months)	ADDITIONAL INFORMATION
12V, 18V and 58V Cordless Power Tools (<u>Excluding</u> 18V Framing Nailer)	36	36	72	
12V, 18V and 58V Batteries & Chargers	12	24	36	
Corded Power Tools (<u>Excluding</u> Corded Compressors)	36	36	72	
Pneumatics (Corded Compressors, 18V Framing Nailer)	12	24	36	
Generators	12	24	36	
Laser Distance Measurers	12	24	36	
Hand tools (Non Alkaline Battery operated)	12	0	12	These items cannot be registered on MY AEG
Storage (Soft and Hard)	12	0	12	These items cannot be registered on MY AEG
All accessories, attachments, consumables and casings including but <u>not limited to</u> chucks, grinding/ cutting discs, seals, saw blades, outdoor power equipment accessories including decks and guards, power tool casings and guards, plugs, blades, chains, knobs, bags, brushes, fitters, Allen keys, bits, screws items relating to the product, collets, FIXTEC systems, chainsaw chains, bars, trimming heads, mower and hedge trimmer blades and other similar parts and items	3	0	3	These items cannot be registered on MY AEG

The no cost extended warranty is only available to the original purchaser/claimant who purchased the AEG product under the redemption offer and registered online at MY AEG portal within the first 30 days of purchase. The extended warranty will only apply for successful online registration completed within 30 days of purchase. If a claimant sells or gives away the AEG product purchased to another person, the no cost extended warranty will no longer apply.

Only one redemption can be claimed per transaction. To be eligible for the redemption, the product purchased cannot be purchased or used in conjunction with any other offer.

APPLICABLE PRODUCTS

The redemption offer only applies to new products outlined in the Promotion List as set out at www.aegpowertools.com.au/promotions, purchased from Bunnings (Australia), Tool Kit Depot (Australia) or via AEG Onsite Trade Solutions (Australia) in Australia. Products purchased from non-authorized sellers (including parallel imports), or outside Australia are not eligible to participate in this redemption.

Each valid redemption registration is only eligible for a bonus offer in accordance with the relevant AEG product purchased as set out at www.aegpowertools.com.au/promotions

A valid redemption registration requires providing personal contact information, including your full name, delivery street address (in Australia, **excluding P.O. Box**), **contact number, email address, the AEG product purchased, the Australian authorised retailer store it was purchased from, product serial number, and a copy of the proof of purchase** (store product receipt). Any redemption registration form/application that fails to provide true and correct information (including but not limited to product serial/model numbers) will be deemed invalid and excluded from the redemption.

EXCLUDED PRODUCTS

An AEG product purchased from Bunnings (Australia), Tool Kit Depot (Australia) or via AEG Onsite Trade Solutions (Australia) in Australia (an Australian authorised retailer) is necessary in order to register and claim the redemption. This redemption does not apply to Products not listed in the Promotion List.

This redemption does not apply to products in the Promotion List when:

1. Products or Product kits are incomplete and/or are sold at a reduced cost; and
2. Products or Product kits are sold at a discounted cost (including employee discounts), clearance cost or reduced price. (Note: Bunnings PowerPass price will be accepted).

HOW TO REDEEM YOUR BONUS OFFER

To be eligible for a bonus offer under the purchase redemption offer, a claimant must, during the Promotion Period:

- a) Purchase a qualifying product at Bunnings (Australia), Tool Kit Depot (Australia) or via AEG Onsite Trade Solutions (Australia) in Australia during the applicable promotion dates as set out at www.aegpowertools.com.au/promotions Please keep your purchase receipt as you will need a copy of your receipt to register your product online;
- b) Register your AEG product online through the MY AEG Portal: (<https://www.aegpowertools.com.au/register>)
- c) If you do not have an account with MY AEG, you will need to register for one first;
- d) Once you register your product, there will be a pop-up notification to confirm whether you can redeem a bonus offer;
- e) Click the redeem button and proceed to fill out the form; and
- f) Once submitted, you will receive an email notification of your application and upon verification and if you qualify as per these Terms and Conditions, your redemption bonus offer will be sent to you.

There is no fee charged to register for this redemption, once you have purchased a qualifying product (from the products listed in at www.aegpowertools.com.au/promotions other than the cost of you accessing the Internet.

DELIVERY

It may take between to 8-12 weeks for delivery of the bonus offer. Delivery may take longer due to external variables outside of the Promoter's control (E.g. delays with the freight forwarder or the supply chain). In addition, there is a current global microchip shortage across the world and this is having an impact on bonus offer product availability and delivery dates, unfortunately the Promoter has no control over this issue and how it will impact product availability and delivery dates.

If the Promoter runs out of bonus offer stock due to demand and current available stock levels, eligible claimants will be contacted and have the choice of waiting until new bonus offer stock arrives or be offered an alternative solution bonus offer as notified by the Promoter. Any alternative or substituted bonus offer will have the same or a greater value than the advertised bonus offer.

GENERAL

No responsibility will be accepted for late, lost or misdirected claim forms. Payment must be made in full for a product as per the invoice and lay-bys will not be accepted.

Any misrepresentation or fraudulent information supplied by a claimant disqualifies their claim(s) and registration.

The bonus offer cannot be returned and is not, transferable or exchangeable and cannot be taken as cash. In the event that any bonus offer is unavailable, due to reasons beyond the control of the Promoter, then the Promoter will offer an alternative bonus offer, at its discretion, being a product of equal or higher value.

The Promoter reserves the right, at any time, to verify the validity of entries and eligible claimants (including an eligible claimant's identity and place of residence) and to disqualify any eligible claimant who submits a registration that is not in accordance with these Terms and Conditions or who tampers with the registration process. Suitable forms of verification are at the discretion of the Promoter. Errors and omissions may be accepted at the Promoter's discretion.

If this redemption is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including as a result of electronic tampering or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant, or (b) to modify, suspend, terminate or cancel the redemption, as appropriate.

The Promoter reserves the right, at its sole discretion to disqualify any individual who it has reason to believe has breached any of these Terms and Conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion.

The Promoter is not responsible for any technical malfunctions or problems with internet or network congestion, including injury or damage to a claimant's, or any other person's computer related to participation in this promotion and problems with transmission of entries and / or emails over the internet, acts in violation of these Terms and Conditions, acts in a disruptive manner, or acts with the intent to annoy, abuse, threaten or harass any other person.

Any taxes which may be payable as a consequence of a claimant receiving a bonus offer are the sole responsibility of the eligible claimant.

The Promoter's decision is final and no correspondence will be entered into.

The Promoter makes no representations or warranties as to actual product pricing. The AEG product pricing varies and may increase and is adjusted every year, the Promoter does not guarantee any product pricing and the product RRP is subject to change due to factors beyond the Promoter's control.

The Promoter will not be liable to a claimant, participant or any other party for any delay in performing, or any failure to perform, its obligations under these Terms and Conditions to the extent the delay or failure is caused by a Force Majeure Event.

Force Majeure Event means an event which is outside the reasonable control of the party claiming that the event has occurred and the adverse effects of which could not have been prevented or mitigated against by that party with reasonable diligence or reasonable precautionary measures, and includes natural disasters, acts of terrorism, riots, revolutions, civil commotion, industrial action, war, pandemic or epidemic.

PERSONAL INFORMATION

The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, redemption offer suppliers and related entities of the Promoter. Some of these third parties are located outside Australia, by entering into this promotion a claimant is consenting to the disclosure of a claimant's PI to entities outside of Australia. For further information, please see the Promoter's Privacy Policy which can be viewed at <https://www.aegpowertools.com.au/privacy>. Entry into the promotion is conditional on providing certain PI. The Promoter will also use and handle all PI as set out in the Promoter's Privacy Policy. In addition to any use that may be outlined in these Terms and Conditions and the Promoter's Privacy Policy, the Promoter may, unless otherwise advised, use the PI for promotional, marketing, publicity, research, survey and profiling purposes, including sending emails/electronic messages, SMS, or telephoning claimants. The Promoter's Privacy Policy also contains information about how a claimant may opt out of any communication, access, update or correct their PI, how a claimant may complain about a privacy breach or concern and how those complaints will be dealt with. All entries become the property of the Promoter.

GOVERNING LAWS

The laws of Victoria apply to this redemption. Claimants submit to the non-exclusive jurisdiction of the courts of Victoria.